



INVESTIGATIVE INTERVIEWING SYSTEM



"The most significant difference between ISN's interviewing system versus other's is that **we do not** interrogate or use any techniques that could be deemed to be unfair, oppressive, and not in keeping with standard corporate policy. ISN's ethical interviewing system mitigates risk and provides the client with a work product that supports the findings and values of the corporation." - Dave Perry, CEO



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A SYSTEMATIC APPROACH TO RAPPORT-BASED INTERVIEWING

ABOUT US



For over 15 years, Investigative Solutions Network (ISN) has been delivering professional Interview Training to Police Officers, Corporate Investigators, Human Resources professionals, business leaders, and any person who conducts interviews and/or investigations as part of their profession. Working with a powerful team of highly qualified investigators, interviewers, certified criminal profilers, forensic psychiatrists and training and education specialists, we developed The ISN Investigative Interviewing System©, a rapport-based program that encapsulates ten (10) stages delivered over a period of 1-3 days:

- 1-Day Module (Generalist)
- 2-Day Module (Specialist)
- 3-Day Module (Advanced)

PROGRAM FEATURES



Objectives

Build a solid foundation of interview skills and provide a structured frame of reference with an increased ability to detect deception.



Customizable

Training includes current legislation with the option to incorporate company policies and procedures into case studies and scenarios.



Investment

Based on a per student rate. Includes reference materials and certificates. Host incentives/corporate volume discounts available.

GENERALIST

\$699



- ▶ SYSTEMS, PREPARATION & PLANNING
- ▶ LAW RELEVANT TO INTERVIEWING
- ▶ COGNITIVE INTERVIEWING
- ▶ PERSONALITY CONSIDERATIONS
- ▶ DETECTING DECEPTION
- ▶ PRACTICAL EXERCISES

ADVANCED

\$1,099



- ▶ STATEMENT TAKING & REPORT WRITING
- ▶ VALIDATING STATEMENTS
- ▶ CONFESSION TECHNIQUES
- ▶ FALSE CONFESSIONS
- ▶ COURT PREPARATION
- ▶ CASE STUDIES & SCENARIOS

SPECIALIST

\$899



- ▶ NOTE TAKING & AUDIO RECORDING
- ▶ BEHAVIOURAL OBSERVATION QUESTIONS
- ▶ DE-ESCALATION TECHNIQUES
- ▶ EVIDENCE PRESENTATION
- ▶ POST-INTERVIEW RESPONSIBILITIES
- ▶ MOCK SCENARIOS